

AssetWorks RMIS Success Story: Landstar System, Inc.

Driving more powerful claims data, communication, and decisions

The AssetWorks Advantage

When our customers succeed, we thrive. That's why we at AssetWorks help customers, large and small, gain greater control over risk exposures with configurable, innovative solutions. By combining highly-skilled valuation and risk management consultants, lightning-fast implementation services, and state-of-the-art technology, AssetWorks helps organizations mitigate their loss potential, reduce the total cost of risk, and streamline cumbersome workflow challenges.

ABOUT LANDSTAR SYSTEM, INC.



2,000,000
Loads moved annually



90,000
Carriers



25,000
Customers



12,000
Drivers

OVERVIEW

Headquartered in Jacksonville, Florida, Landstar System, Inc. (LSTR:NASDAQ) is a transportation services company that specializes in third-party logistics with services across the United States, Canada, Mexico and other countries. Its network of over 90,000 carriers includes over 12,000 independent owner-operators, moving over two million loads a year for its 25,000 customers. Landstar's success is built on a foundation of safety and security, its reputation for on-time delivery, and its investment in the tools and technology that help navigate a reliable and smooth journey.

"The personalized and timely response to any on-the-fly system configurations we need, and the short turnaround time of updates, has been a real differentiator in working with AssetWorks. While a claim system is basically a claim system, the way AssetWorks differentiates itself is in its customer service and customization. We really enjoy the relationship. We really enjoy the people. The feel of it is like working with a smaller boutique."

Mike Geary, Director of Risk Management

GOALS

Drive Business through Technology



"Our previous Risk Management Information System was static, while the industry was moving toward more dynamic reporting, dashboards, and something that was more than a log."

Mike Geary

Support Claims Reporting with Flexibility



"Cargo loss is an important element in our business. Now we can run reports monthly, quarterly, yearly... all ad hoc... rolling up the individual claims to share with our insurers."

-Mike Geary

Improve Document-Sharing for Legal Work



"Legal uses the RMIS to track HR complaints, bond claims, and claims from customs. Now with attorneys and paralegals working from home, they also want to track the revenue recovery documents, letters, and calls that they used to track in Excel spreadsheets."

-Mike Geary

DRIVING RESULTS FOR LANDSTAR SYSTEM, INC.



1

Access to Claims Data Made Simple

Capturing, tracking, and reporting on voluminous claims data became smoother and easier.

2

Capture, Track and Manage Litigation

The Claims department leverages robust reporting, as well as diary and task functionality, to manage, triage and prioritize all aspects of the lifecycle of files in litigation.

3

Reporting Keeps Stakeholders Savvy

User-friendly reporting and data export help keep TPAs/insurers up-to-date on claims. It supports Finance's needs, to help keep this public company on-track. And its flexibility lets both Safety and C-suite administrators see the details they need most.

4

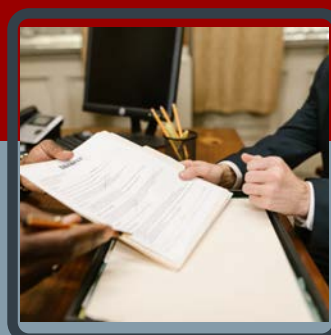
Claims Reserves Made with Confidence

Accurate data fosters better decision-making to determine Incurred But Not Reported (IBNR) claims reserves with greater confidence.

Landstar System, Inc. leverages *AssetWorks RMIS* for mission-critical details like:

- Claim data
- Driver logs
- Docket information
- Jurisdiction reports
- Litigation management
- Upcoming court dates
- Mediations
- Depositions
- Bond claims
- Customs claims
- Revenue recovery documents...

...AND MORE!



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