

Premium Hosting Service



Challenges

Organizations running high-demand, vital systems must balance the need for real-time visibility, robust system resilience, and controlled deployments—all while minimizing downtime and ensuring continuous operational performance.

Overview

For organizations that require real-time visibility, robust resilience, and controlled deployment cycles, the Premium Hosting Service Tier provides advanced reporting capabilities and enterprise grade disaster recovery. Designed for high demand environments, this tier ensures performance, uptime, and operational continuity across mission critical systems.

Included Reporting Features

The Premium tier includes a dedicated reporting database synchronized in real time with the production environment. This design:

- Provides up-to-date data for analytics and dashboards
- Eliminates performance impact by separating reporting from transactional systems
- Ensures a stable and scalable analytics foundation
- Supports informed, real-time decision making across operational and strategic teams

By decoupling reporting workloads, organizations gain immediate insight while preserving system speed, scalability, and user experience.

Deployment Management

All production upgrades are executed within a controlled four hour deployment window. This ensures:

- Minimal operational disruption
- Full validation and rollback readiness
- Clear, coordinated communication
- Compliance with internal and external requirements

This structured, predictable approach supports continuous improvements while maintaining system uptime and performance stability.

Included Disaster Recovery Features

Recovery Point Objective (RPO): 1 Minute

- Optimized data replication ensures that, during a disruption, no more than one minute of transactional data is at risk. This capability is especially critical for high transaction fleets and operations where even small data gaps can create downstream impacts. Our replication strategy maintains data integrity and continuity across all supported systems.

Recovery Time Objective (RTO): 4 Hours

- Our infrastructure is architected to restore critical services within four hours following an incident. This includes validated failover processes, rigorous testing, and cross team coordination to ensure rapid, reliable recovery. Regular audits and recovery drills ensure alignment with your business continuity requirements.

Benefits



Access Real Time Data

Leverage continuously updated reporting without impacting production performance.



Protect Critical Transactions

Near zero data loss through a 1 minute Recovery Point Objective (RPO).



Ensure Fast Recovery

Rapid restoration of essential services with a 4 hour Recovery Time Objective (RTO).



Maintain Operational Stability

Predictable, controlled upgrade cycles with a defined 4 hour deployment window.

For more information, contact your AssetWorks Sales Representative or visit us online at assetworks.com.

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