

4 MUST FOLLOW TIPS FOR NEW TECHNICIANS

Whenever you start any new job, it can feel intimidating to learn how to successfully complete your required tasks – the same goes for technicians. Becoming a master technician does take time, but these steps can help get new technicians on the right track to getting there:

01

Understand Your Role

When starting as a technician, you will be assigned jobs you may not think are relevant (ex: stacking tires, taking cars to the carwash, running cars into the shop, etc.). To a new technician, those jobs may not seem as important as a more experienced technician's job but doing so proves you are interested in becoming a part of the team.

02

Keep Moving

Once a task is finished, don't wait to be assigned another job. There is always more work to be done. Find your supervisor and ask them what else you can do or look around the shop to see if anything else needs work. Don't just wait for them to come to you- always keep working and show your team how motivated you are.

03

Try Before You Ask

As a new technician, you will make mistakes, which is okay. You will not learn unless you try, so open the vehicle's owner's manual, look at the repair manual, and give it a try before asking for help. If you are willing to put in the work to try the smaller jobs, you will be capable of more significant assignments. No one will walk you through how to complete every task, so show the team you care to learn and give it a try.

04

Speed Comes with Repetition

No one comes out of tech school as a master technician, and no one expects you to. Learning takes time, and it can take up to 18 months before a new technician feels confident about their capability to successfully complete any job. Take your time and ensure you complete the job correctly- don't worry about speed. If you complete a job fast, it does not mean it is correct. If a job is rushed, it can lead to more work and can be costly. Speed comes with repetition and will come over time.



Utilizing fleet management software, such as AssetWorks FleetFocus, can keep all technicians connected – making it easier for new technicians to learn their way around the shop floor.

To learn how AssetWorks FleetFocus can help your new technicians, visit assetworks.com/fleet/fleetfocus.