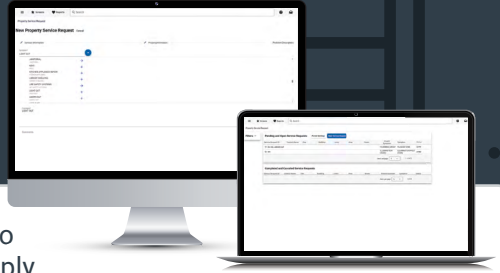


EAM

FACILITIES SERVICE REQUEST

Flexible, efficient request management



From routine custodial requests to low-impact maintenance and supply fulfillment, **Facilities Service Request** enables organizations to manage service requests with greater flexibility, accuracy, and efficiency without the overhead of asset tracking or inflated accounting. Whether you're handling a bathroom cleaning request in a building or replacing a lightbulb, Facilities Service Request allows you to track, route, and resolve these issues with ease, all from within your existing EAM environment.

Key Features:

- **Location-based requests** – Utilize a five-level hierarchical structure to define service needs down to a specific location.
- **No assets required** – Facilities Service Requests removes the requirement to assign a service request to a tracked asset.
- **Efficient, built-in workflows** – Facilities Service Requests streamlines submission, routing, tracking, and closure.
- **Low operational burden** – Gain insight into request trends, team performance, and high-demand areas to improve planning.
- **Mobile capability** – Technicians and staff can submit and manage requests on the go with AssetWorks' mobile EAM interface.

? Do you need an easier way to capture service requests?

? Looking to reduce missed work orders and improve response times?

For more information, contact your **AssetWorks Sales Representative** or visit us online at assetworks.com/eam.

Asset**WORKS**