

# Reconciling a Diverse Workforce with Robust Software

We have a diverse workforce, including mobile crews and in-office staff, that both produces and consumes data. Doing everything on a phone app is just not possible.

How often has this been a problem for your organization?

What's the solution? A robust enterprise asset management (EAM) solution that works on both desktop computers and mobile devices.

A diverse team requires a diverse set of applications and platforms. Your technicians know how to pick the right tool for the job –do the same when picking technology tools.

## Benefits of Desktop

The desktop environment can run nearly all types of applications - it's really powerful. Desktop (and laptop) PCs are especially great for "producer" apps – applications where the user is mainly producing content, such as inputting data into complex forms, creating images and defining workflows.

Office staff and supervisors will be better suited to this environment. Even laptops usually require WiFi and won't work over cellular networks without some extra appliance and connection, and so these devices are best used by folks that remain relatively stationary.

## Benefits of Mobile

PCs are not very practical for a mobile work force. Often these workers are doing minimal production of data and are simply capturing some key points, such as where the work occurred, what was done and for how long. The small form factor and touch screens of phones and tablets are ideal for this group, who are generally "consumers" of data more than producers.

Mobile connectivity is becoming more available and syncing mobile data to the home server or cloud is necessary for organizations to operate on the most-current information. However, connectivity is still not as widespread as we want, and many crews work in areas with no signal. The best-in-class EAM systems offer offline capabilities so that crews can still do their jobs without having to worry about how many bars they have.

AssetWorks EAM provides organizations with functionality for both stationary and mobile workforces. With first in class GIS integrations, capital planning processes, asset inventories and much more, EAM doesn't miss a beat when it comes to keeping your organization covered.

Learn more at [assetworks.com/eam](https://assetworks.com/eam)