

Intelligent Workplace Management SM

Enterprise Mobility with AiM™ iDesk for iPhone, iPod Touch and iPad

The Era of the Mobile Workplace is Here.

The explosive proliferation of mobile computing devices over the past several years has forever altered how we communicate, transact business and perform our jobs. Initially driven by consumer demand, mobile devices are rapidly finding their way into the workplace as organizations look to reduce operational expenses and drive greater productivity. Research now shows that more than half of organizations have adopted a multi-platform mobile device support strategy¹ and over 48 percent currently support iPads.²

Time is Money. It's no wonder that mobile devices are more prevalent in the workplace. Time is a precious commodity. Every minute you save is a minute of productivity gained. Keeping your highly skilled employees in the field where they're doing the most good is critical to ensuring that mission-critical tasks are completed quickly and efficiently, which directly affects your bottom-line. With AiM™ iDesk for iOS, geographically-dispersed workforces like yours are always within arm's reach, enabling your organization to become more agile, more flexible, and better informed.

Meeting the Needs of the Mobile Workplace. AiM iDesk for iOS is the perfect solution for your Apple smartphone or tablet:

- Secure access to AiM via Wi-Fi or carrier network using AiM credentials
- Supports Apple iPhone, iPod Touch and iPad
- Application deployment via Apple's iTunes™ App Store

Field personnel can access iDesk on any iOS device from virtually anywhere, providing always-on,



anywhere/anytime access to key AiM functionality. Users can also launch and access the full AiM application from iDesk. For instance, while viewing a phase from the iDesk daily assignments screen, users can launch the AiM phase screen in the Safari browser and navigate to the asset record to view the O&M manual, record checkpoint measurements, etc. With iDesk, you get the best of both worlds: a fast, purpose-built native application for iOS devices coupled with access to the full cloud-based version of AiM through Apple's integrated browser.

Product Features. AiM iDesk for iOS features an impressive array of capabilities:

- Browse/View Daily Assignments, Work Queue and Work Orders
- Change Phase and Work Order Status
- View Phase and Work Order information to include description and extra description
- View Phase PM check-list
- Add/browse/view Phase and Work Order notes
- Add/View daily Phase Timecards
- Add/View Phase Shop Stock
- Add/take pictures to Phase/Work Order related documents
- Create customer requests
- Add a Material Request with multiple line items to phase
- Map location of property/asset of work order
- Monitor start/stop of work through AiM mDesk channel on Work Desk

¹ Forrester Research, Inc., "Mobile Device Management Trends and Best Practices," Benjamin Gray, October 28, 2009.

² Gartner #G00210498, "Managing the Next Generation of Client Computing," February 2011.