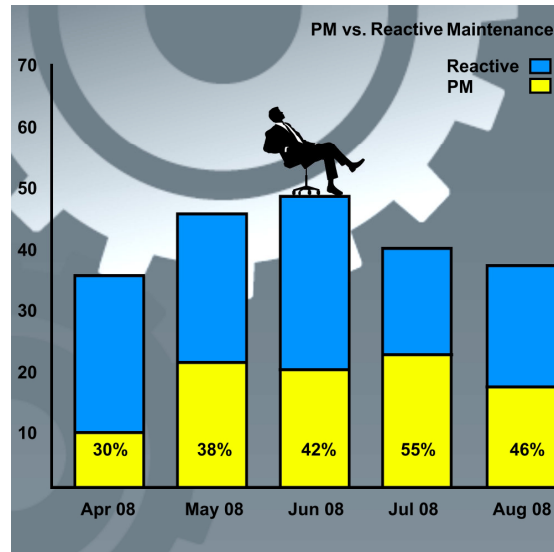


AiM™ Key Performance Indicators

Measuring an organization's performance can be a daunting task. Achieving consistency in gathering key metrics becomes even more problematic when you consider the number of different sources from which the raw data is collected. But with AiM, all the raw data for your facilities and related assets resides in one system.

The AiM KPI module contains a set of management metrics, enabling organizations to monitor, measure and analyze key areas of performance. Users can view live KPI metrics by setting up the AiM WorkDesk™ to:

- Display preventative maintenance as a percentage of total closed maintenance phases by month
- Calculate performance level for staffing compared to a defined standard
- Aggregate cost of purchases vs. cost of counter releases
- Examine projected lease amount based on lease payment schedule
- View average response time to complete a work order phase by priority level
- Aggregate actual cost of work by subledger and total
- Show cost as an average percent of actual/budget cost by work order
- Count new maintenance work order phases by priority level
- Tally open, closed and backlog maintenance work order phases
- Aggregate labor hours by category for a defined date range



One of the top issues facing facility managers today is performance measurement. Key Performance Indicators give users the ability to see the “forest for the trees.” Instead of being swamped by vast quantities of information, KPIs distill the information down into a few indicators and display the result in a graphical format.

Key Performance Indicators are quantifiable measurements that reflect the pivotal success factors of an organization. Both financial and non-financial metrics are used to define and measure progress. Using KPIs effectively gives the organization a clear picture of what is important and indicates where to concentrate in order to achieve organizational goals.

For additional information, visit us at www.assetworks.com or call 800.659.9001 to speak with an AssetWorks representative.